JITENDRA SINGH

Product Manager — AI, GenAI Products & 0-to-1 Enterprise SaaS

jitendrashekhawat00@gmail.com | +91-8559991626 | Jaipur, India

product-portfolio-jitendra.lovable.app | linkedin.com/in/jitendra-singh-7b311b123 | github.com/Jitendra2205

Portfolio revenue $1.3M to $2.5M · users 30K to 65K+ · Tagshop.ai launched in 75 days

SUMMARY

AI product manager with 8 years across product and program delivery. Launched two 0-to-1 products at Taggbox, UGC Suite (about $120K revenue in year one) and Tagshop.ai (concept to launch in 75 days), and shipped AI features that cut churn 5% and lifted renewals 10%. Every AI feature I ship starts with ground truth, an eval set and an accuracy gate. Led enterprise AI search at Aelum, live for HR, finance and developer teams.

CORE EXPERTISE

Skills: AI evals and governance (ground truth, eval sets, red-teaming, GDPR, risk assessments, model documentation), AI agents, RAG, MCP, LangGraph, open-source model fine-tuning, computer vision, 0-to-1 product, pricing & GTM, A/B testing, Mixpanel, GA4, Figma, n8n, Replit

EXPERIENCE

AI Product Manager

Aelum Consulting | Apr 2026 – Aug 2026

- Led product for an enterprise AI search platform (comparable to Glean and Onyx) with ServiceNow, Zoho, HRMS and Google Workspace connectors, live for HR, finance and developer teams; set evals for answer accuracy and citations, red-teamed it and ran access reviews.
- Built an n8n sales automation used by Aelum's marketing and sales teams, and a POC RAG/MCP agent for Yokohama Tyres.

Senior Product Specialist — AI & Computer Vision

KoiReader Technologies | Jul 2025 – Apr 2026

- Worked on live production computer-vision projects for warehouses and docks (pallets, forklifts, safety, conveyors) using YOLO and labelled customer-camera data; about 80% accuracy at launch, measured per use case on held-out labelled data; run on US servers.

Product Manager — Enterprise SaaS, AI & eCommerce

Taggbox | Mar 2023 – Jul 2025

- Owned roadmaps for three products (quarterly and monthly reviews, retiring weak features to cut cost), led a team of up to 23 and mentored a junior PM as the portfolio grew from $1.3M to $2.5M revenue and 30K to 65K+ users over 2.5 years (team effort).
- Took UGC Suite from wireframes to launch in six months: $80K in six months, $120K in year one, 30+ enterprise customers.
- Cut churn 5% and lifted renewals 10% with an AI recommendation engine and duplicate detection I owned end to end; onboarding completion grew 10%, then 5%; widget creation 7-10%. A plan-tier pilot caught 30s responses (5-10s in testing); GPUs upgraded, conversion up 6%.
- Led Tagshop.ai from concept to launch in 75 days (Replit prototype): 1,000+ signups in week one, 38+ paying customers in 15 days.
- Built AI product search (Gemma, PaliGemma, vector search) that auto-tags products in UGC images; also Autopilot and one-URL brand theming (my ideas) and Collaborators role-based access.
- Ran evals and governance for every AI feature: ground truth first, 80%+ accuracy to launch, retrained on labelled gaps to about 98% on most features, documented models, AWS US and EU hosting under GDPR; moved to open-source models (YOLO, Gemma, Mistral).

Program Manager

Hubilo | Apr 2021 – Mar 2023

- Delivered $4M–$7M global SaaS programs with budgets up to $10M, and led an Agile transformation that improved efficiency 20%.

Project Manager: Expertright | Jun 2019–Dec 2020

Technical Software Engineer: IBM | Mar–Jun 2019

Program Admin: MetLife | Sep 2018–Mar 2019

EDI Analyst: A3Logics | Sep 2017–Sep 2018

- Worked with multiple US insurance vendors across several EDI formats under HIPAA.

PERSONAL PROJECTS

- Akshar Bench: blind human eval of Indic text in AI image models; Gemini 3.1 got 5/5 vs GPT Image 1's 2/5. akshar-bench.onrender.com
- Clearline: procurement system reading five quote formats into one traceable comparison; 34/34 evals pass. clearline-m77b.onrender.com
- MyBuddy and Bravo: local-first AI assistants for knowledge search and voice/chat. bravo-agent.lovable.app

EDUCATION & CERTIFICATIONS

MBA — NMIMS (2021) | B.Tech, Computer Science (2017) | CSPO · PMI-ACP · PRINCE2